

# WARRANTY SERVICES OF AMERICA

**Premier Provider of Home Warranty Coverage**

## MAINTENANCE PLAN ORDER FORM

All maintenance plans listed below include service on your A/C and Water heater twice a year for each! There is no need to schedule your maintenance; we will call in advance to schedule with you. Read the terms and conditions on the reverse and mail this form with a check, in the amount of your plan, made out to Warranty Service of America. Mail to:

Warranty Services of America  
PO Box 12910  
Scottsdale, AZ 85267-2910

**Billing Name and Address:**

Your Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Phone1 \_\_\_\_\_  
 Phone2 \_\_\_\_\_  
 Phone3 \_\_\_\_\_ Email \_\_\_\_\_

**Maintenance Site Address:**

Same as Billing  or

Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Phone1 \_\_\_\_\_  
 Phone2 \_\_\_\_\_  
 Phone3 \_\_\_\_\_

ITEM #	DESCRIPTION	PRICE FOR 1 YEAR	YOUR SELECTION
WSA-MN-BSC	BASIC (INCLUDES 1 A/C AND 1 WATER HEATER)	\$180.00	<input type="checkbox"/>
WSA-MN-BSCAC	BASIC PLUS A/C (INCLUDES 2 A/C AND 1 WATER HEATER)	\$270.00	<input type="checkbox"/>
WSA-MN-BSCWH	BASIC PLUS WATER HEATER (INCLUDES 1 A/C 2 WATER HEATER)	\$270.00	<input type="checkbox"/>
WSA-MN-BSCACWH	BASIC PLUS A/C AND WATER HEATER (INCLUDES 2 A/C AND 2 WATER HEATER)	\$360.00	<input type="checkbox"/>

**ATTENTION!** You must read the terms and conditions on the reverse and sign at the bottom of the terms and conditions for this agreement to become active.

# Warranty Services of America Maintenance Plans Terms and Conditions

## Section I Maintenance Plans Include

### A. FOR AIR CONDITIONING and HEATING SYSTEM

1. Clean the accessible indoor and outdoor coils with chemical spray and water. (Customer supplied water).
2. Check and make tight all electrical connections
3. Verify the amp draw on the motors and compressor
4. Check the disconnect fuses and make tight the electrical connections
5. Clean and oil motors if oil is applicable
6. Check the Freon levels
7. Check the temperature of the breaker and its connections
8. Record the Model and Serial number of the unit
9. Record the split of the system
10. Verify the system filter is clean, and if not, change it for the home owner as long as they have one readily available. Filter is home owner supplied.
11. Check all safeties (gas units only)
12. Clean and vacuum the heat exchanger (gas units only)
13. Clean and vacuum the burners (gas units only)

### B. FOR THE WATER HEATER

1. Empty the tank and flush it to rid the system as much as possible of calcium build up
2. Make tight the upper and lower elements (if 2 exist)
3. Check and make tight all electrical connections
4. Check the amp draw
5. Check the temperature of the breaker and make tight the electrical connections
6. Check venting (gas units only)
7. Check all safeties (gas units only)
8. Clean and vacuum the burners (gas units only)
9. Record the model and serial number

- C. Maintenance for each air conditioning unit and water heater is for 2 maintenance services annually per air conditioning unit and water heater purchased in plan.
- D. Each plan purchased is prepaid maintenance on each item, per chosen plan, for the maximum period of 1 year from date of purchase.

## Section II Needed Repairs

- A. Maintenance plans do not include services for needed repairs or upgrades. If a home owner has needed repairs, the repairs fall under the home owner's home warranty agreements and constitute a separate service call. A separate service call may, or may not be scheduled at the same time. A separate service call will require the regular fees associated with a separate service call.
- B. If the home owner does not have a home warranty agreement, a technician can provide standard pricing and standard terms and conditions for the repair upon the home owner's request for repair service.

## Section III Limitation of Liability

- A. All work performed requires the home owner to be present or a valid authorization from the home owner to be on file with Warranty Services of America that designates another who can be present for maintenance services.
- B. All maintenance services are to be performed on equipment only where accessible.
- C. Generally, maintenance will be performed in the spring and in the fall.
- D. This agreement plan is limited to air conditioning units with a maximum of 5 ton heat pump, 5 ton gas pack, or 5 ton split system with heat pump or gas unit.
- E. This agreement plan is limited to residential units and does not include wall mount, or window mount units.
- F. Air filter replacement is limited to ceilings with a maximum height of 10 feet.
- G. Water heater service is limited to units not exceeding 52 gallons.
- H. WSA Warranty Services of America is a division of ABC Services/All Bases Covered Inc. A full service Plumbing, Heating, Air Conditioning, Electrical company. Fully Licensed, Bonded and Insured with the following License Numbers; Roc133681, Roc133682, Roc153570, Roc161495. This agreement is valid only within the State of Arizona.
- I. **Contract holder/Buyer/Seller:** Acceptance of this maintenance plan constitutes acceptance of all terms and conditions herein, and/or by payment of this service agreement buyer acknowledges that he or she has read, and understands this service agreement, and agrees to all terms and conditions listed herein. Buyer specifically agrees to the arbitration provision listed herein. The servicer's obligation to perform hereunder is conditional upon the truth and accuracy of statements made in this declaration and upon the full performance hereunder by the seller and the buyer and subject to all terms and conditions herein. Any and all disputes arising from any issues relating to this warranty shall be arbitrated thru the AMERICAN ARBITRATION ASSOCIATION.  
**THIS AGREEMENT REPLACES ALL OTHERS. REVISED. 03/07**

Your Signature: \_\_\_\_\_ DATE \_\_\_\_\_

By signing the above, I indicate that I have read, understand and agree to the terms and conditions included herein.